

LEUKAEMIA CARE'S TERMS AND CONDITIONS REFUND ON OWN PLACE EVENT REGISTRATION FEE'S

General

1. Whichever event you have signed up for, you are entering entirely at your own risk and Leukaemia Care is not liable for any injury or loss which you may suffer or incur as a result of your participation in this event, unless such injury or loss is incurred as a result of Leukaemia Care's negligence.
2. By taking part in whichever event you have signed up for, you acknowledge that there may be conditions or circumstances which are beyond Leukaemia Care's control, that can lead to unforeseen risks. If you have any concerns or queries, please contact Leukaemia Care or the event organisers before agreeing to take part in the event.
3. If you are unsure of your physical ability to take part, you should seek medical advice from your doctor prior to the event. It is your responsibility to ensure that you are medically fit to participate, and it is extremely important that you are realistic and truthful about your capabilities and level of experience.
4. Leukaemia Care reserves the right to change, amend or alter these Terms and Conditions at any time without prior warning or permission. The latest version of these Terms and Conditions are posted on Leukaemia Care's website immediately or available upon request.

Your Refund

5. All refunds must be applied for through the **Own Place Event Registration Fee Application Form**, which is accessible [here](#). Applications made in any other form will not be accepted.
6. You must be able to provide proof of your place or confirmation of booking onto whichever event you have signed up for, to Leukaemia Care and must be willing to share this (via email, application form, post or WhatsApp) with Leukaemia Care. This must show the cost that you have incurred for this place.
7. We will only refund the cost of the place in the event. We will not refund any other associated costs such as travel, food, accommodation or any other additional fees. This includes those events that come as part of a package.
8. We will only refund the cost of an own place event registration fee up to the value of £500. You may apply for a refund for an event that costs more than £500 but you will not

receive more than £500 towards the cost of your place, should your application be accepted.

9. We will only refund places for events that are happening in the future. We will not retrospectively refund places.

10. To qualify for a refund you must hit a certain fundraising goal. The cost of the event entry will determine how much you must raise for Leukaemia Care before we would consider a refund, up to a maximum of £500.

Costs and minimum fundraising targets are below:

Event Cost to you	Minimum Fundraising Needed for a Refund
£1 - £50	£150
£50.01 - £75	£200
£75.01 - £100	£250
£100.01 - £200	£350
£200.01 - £300	£500
£300.01 - £400	£700
£400.01 - £500+	£1000

e.g. – You have signed up for an event and have paid £125 for your place. To be able to claim a refund on this place, you will need to raise £350 for Leukaemia Care.

11. Only funds raised through an online donation platform (such as JustGiving) will be counted towards your fundraising total for this refund.

12. We will only look to apply a refund once the above targets have been reached and proof has been received. We will not, under any circumstances, issue a refund without proof of funds raised.

13. We will aim to respond to all refund applications within 10 working days.

14. Should your refund application be accepted; we will contact you to request your bank account details and make a payment directly into your chosen account.

15. Refund payments will be made within 10-15 working days of receipt of your bank account details.

16. If you have any questions please get in touch with the event team at Leukaemia Care, either by phone on 01905 755 977 or email events@leukaemiacare.org.uk.